

## **One Year Limited Warranty**

This product shall be free of defects in material and workmanship for a period of one year from the date of purchase. This warranty covers parts and labor providing the product is returned to BirdBuffer LLC and has been emptied of all fluids and bagged prior to shipment. Further that the packing be sufficient to protect equipment during shipment such as shipping in original box or equivalent without using plastic packing peanuts (UPS requires 2" rigid packing material for insurance coverage during shipping).

Customer must call and obtain an RMA form, approval and number for any returned merchandise to be accepted. Warranty does not include normal wear, cleaning or other use of the merchandise in the course of operation. It is the customers responsibility to maintain the machine with normal maintenance.

A 90 day warranty for the electrical components includes the timers and printed circuit board. Motor, compressor, and other parts are covered under the one year limited warranty.

Only use dated labeled Rejex-it® fluid less than one year or warranty is void (older fluid and used or stale fluid severely damages interior parts).

Unit should not be used outdoors or in wet weather without protection against the elements and may void warranty if a cover is not used especially in high saline or humid conditions as this may cause corrosion of connectors. The attached certification card must be filled out along with the completed installation plan

Fill out the certification card and the Limited Warranty is in effect.

Attached mail in card to be completed and returned:

### **ONE YEAR LIMITED WARRANTY**

Birdbuffer LLC. guarantees to the original purchaser that this product shall be free of defects in material and workmanship, under normal use, for a period of One Year from the date of purchase shown on the sales receipt when using Rejex-it® Fluid date stamped. This warranty covers parts and labor providing the product is returned to Birdbuffer LLC. in the original shipping carton and packaging. Fluid must be removed before shipping or warranty voided.

NOTE: There is a (90) Ninety Day warranty on electrical.

Damage resulting from shipping, accidents, misuse, negligence, unauthorized repairs, unauthorized fluids or modification is not covered by this warranty. All transportation costs to the factory are the responsibility of the purchaser and must be prepaid. No liability is accepted for injury or for loss, damage or expense resulting from any interruption whatsoever in the operation of the product or from any consequential loss arising there from. No liability is accepted for normal wear and tear. Exposure to outside elements voids Warranty. Unit cannot be used outdoors or in wet weather without complete protection against the elements. Even then, use in high salty or humid conditions will cause corrosion of connectors and will void Warranty.

We wish to satisfy YOU, our customer, and have implemented many measures to prevent problems and assure customer satisfaction. However, should you need a missing part or have a functional problem with your product, please call (866) 557-4274 from 8:00 am – 4:30 pm (Pacific Time) Monday – Friday, except for holidays. Our customer service department will respond to your problems immediately. Please have the following information available when you call:

- 1) Model and Serial Number
- 2) Where and when the product was purchased
- 3) Nature of the problem
- 4) Receipt or verification of date stamped Rejex-It fluid being used